



Services

- Methodology
- Support
- Training

Clients



Highlights

March 4, 2009
Actimize Positioned in Leaders Quadrant of Magic Quadrant for Web Fraud Detection

February 25, 2009
Leading Research Firm Identifies Actimize as Only Anti-Financial Crime Vendor with 'Core Offerings' across All AML and Anti-Fraud Areas

[more](#)



Professional Services

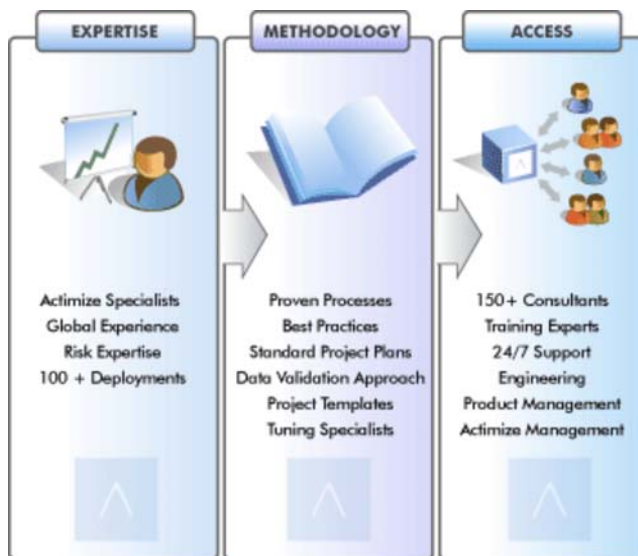
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Actimize solutions are backed by a premier Professional Services organization that has deployed and supports Actimize solutions for some of the world's largest financial institutions.

With extensive experience in product implementation and customization, the Actimize team of certified professionals offers robust insight into industry and business needs, vast expertise in risk management, deep knowledge of Actimize solutions and a solid understanding of the various technologies that interact with Actimize applications across the organization.

Backed by the entire Actimize organization, with quick access to subject matter experts, product managers and developers, Actimize Professional Services teams work with clients to ensure Actimize solutions consistently function at peak performance. They also provide clients the knowledge and skills needed to derive the greatest value from their investment.



Implementation Methodology

Actimize's best practice methodologies are based upon global project experience and proven successes, delivering rapid implementation with the lowest possible risks and costs.

24 x 7 Customer Support

Actimize partners with clients for the long-term by providing professional support services to ensure that client systems are always up and running, delivering prompt and accurate resolution of all customer service requests.

Product Training

In-depth product and technology training enable clients to develop the knowledge and skills necessary to take complete ownership of the solution, so they can successfully maintain and continuously leverage their investment in Actimize solutions.

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[Top](#)